



# Warranty Policy

BAT Tools products are warranted to be free of manufacturing or material defects for a period of one year after shipment to the original customer. This is solely limited to the repair or replacement of defective components.

This warranty does not cover the following items:

- 1) Parts required for normal maintenance
- 2) Parts covered by a component manufacturer's warranty
- 3) Replacement parts have a 90-day warranty from date of shipment

If you have a problem that may require service, contact BAT Tools immediately. Do not attempt to repair or disassemble a product without first contacting BAT Tools, any action WILL affect warranty coverage.

When you contact BAT Tools be prepared to provide the following information:

- 1) Product Model Number
- 2) Product Serial Number
- 3) Description of the problem

If warranty coverage is approved, either replacement parts will be sent or the product will have to be returned to BAT Tools for repairs. If the product is to be returned, a Return Material Authorization (RMA) number will be issued for reference

purposes on any shipping documents. Failure to obtain a RMA in advance of returning an item will result in a service fee. A decision on the extent of warranty coverage on returned products is reserved pending inspection at BAT Tools. Any shipments to BAT Tools must be shipped freight prepaid. Freight costs on shipments to customers will be paid by BAT Tools

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